

Service Information

Mazda Motor Corporation

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Category S	Repair Guidance	Ref. No. R025/16C	Page 1 of 2
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued March 17, 2016	
Please convey this information to your <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input type="checkbox"/> Training Dept. <input type="checkbox"/> Field Rep.		Date Revised April 11, 2017	
Applicable Model MX-5 (ND)		Applicable Countries or Specifications Worldwide	

REVISED

Revision Note: "MASS PRODUCTION CHANGE", "SUBJECT VIN & PRODUCTION DATE" and "PARTS INFORMATION" have been updated. Changes are noted below in Red.

Subject: Squeak noise when power window is moved up and/or down

DESCRIPTION

Some vehicles may exhibit a squeak noise when the door glass is moved/rolled up and/or down with the door closed. This concern happens especially when the door glass is wet with moisture or after car wash.



The noise occurs when the door glass is moved/rolled up and/or down with the door closed.



To show the noise source more clearly, the door glass is moved down.

CAUSE

This is caused by stick-slip noise occurring at the contact surfaces between the door glass and the weather strip. By repeated moving up and down, the anti-noise paint on the weather strip peels off.

MASS PRODUCTION CHANGE

To prevent the stick-slip noise, polyester film is attached at the applicable location of the weather strip.

SUBJECT VIN RANGE & PRODUCTION DATE

Spec.	Subject VIN		Production date (up to)
	From	To	
Australia	JM0 ND **** **	100001	999999
General (RHD)	JM6 ND **** **	100001	999999
General (LHD)	JM7 ND **** **	100001	999999
Europe	JMZ ND **** **	100001	999999
US (2016 MY)	JM1 ND **** **	100001	999999

REPAIR PROCEDURE

When you encounter a customer complaint on this concern, remove the door trim by referring to workshop manual DOOR TRIM REMOVAL/INSTALLATION, then replace the weather strip with a modified one for both doors.

PARTS INFORMATION

Part Number	Part Name	Q'ty	Remark
N248-58-760	WEATHER STRIP(R), DOOR	1	Right side
N248-59-760	WEATHER STRIP(L), DOOR	1	Left side

WARRANTY INFORMATION

Assembly group	S - Body
Subassembly group	10 - FRONT DOORS
Symptom Code	82 (Noise)
Damage Code	9E (Fatigued)
Causal Part No.	N248-58-760
Q'ty	1
Operation No. and hours	XXM1JXRX, 0.7 hours, without i-stop (both sides) 0.8 hours, with i-stop (both sides)
Period Covered	Normal Warranty Period
Prior approval necessary	NO

NOTE: Claim other parts as related parts.

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1FA1232653,
150-173,151-259(MC Internal Use)